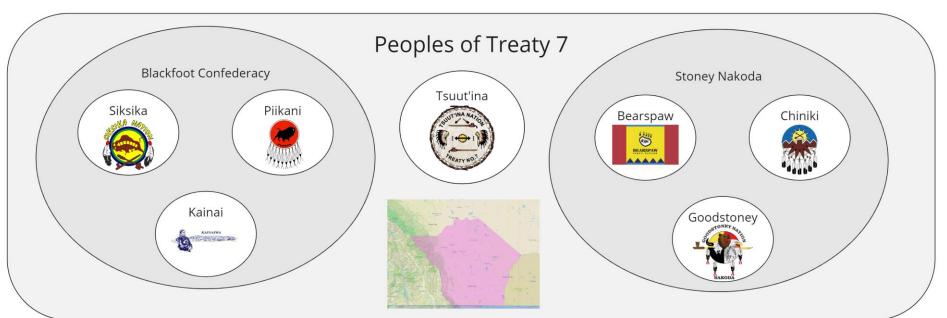
# Visualizing Survey Data with Tableau

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Data & Visualization Curator

February 13, 2024



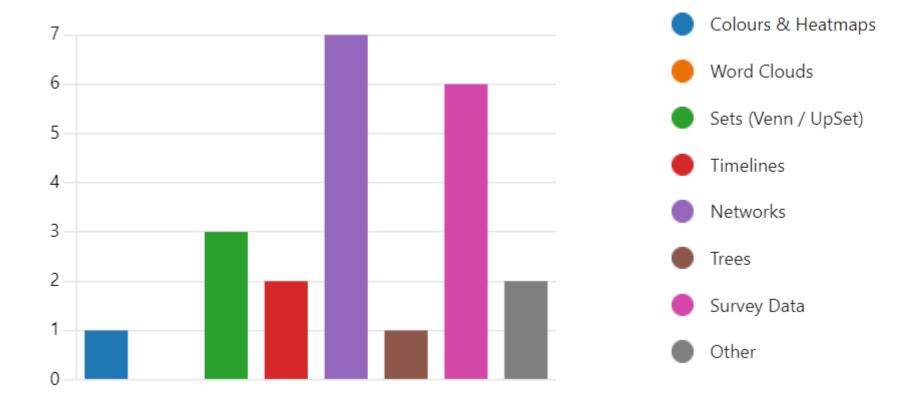




The University of Calgary, located in the heart of Southern Alberta, both acknowledges and pays tribute to the traditional territories of the peoples of Treaty 7, which includes the Blackfoot Confederacy (comprised of the Siksika, the Piikani, and the Kainai First Nations), the Tsuut'ina First Nation, and the Stoney Nakoda (including the Chiniki, Bearspaw, and Goodstoney First Nations). The City of Calgary is also home to the Métis Nation of Alberta (Districts 5 and 6).



# **New Workshop**

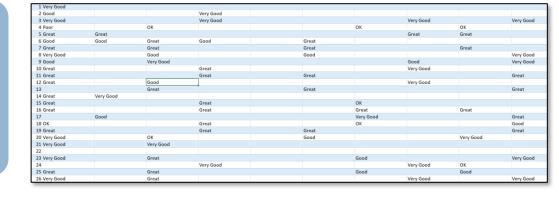




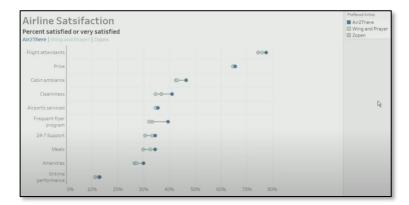
1 Survey



2 Data







3 Visualization (Chart)

80-90% of a visualization project is working with the data

# Agenda



Why Tableau?

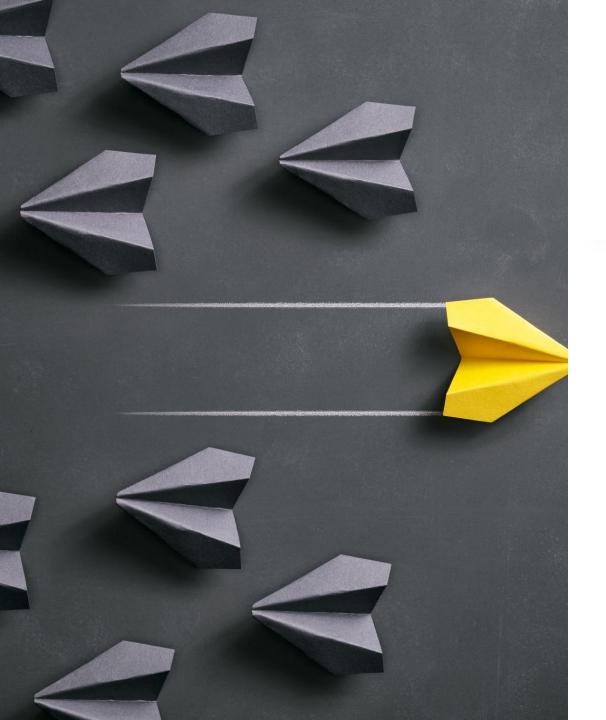
Reorganizing the data

Creating visualizations

Likert questions

### Not Covering:

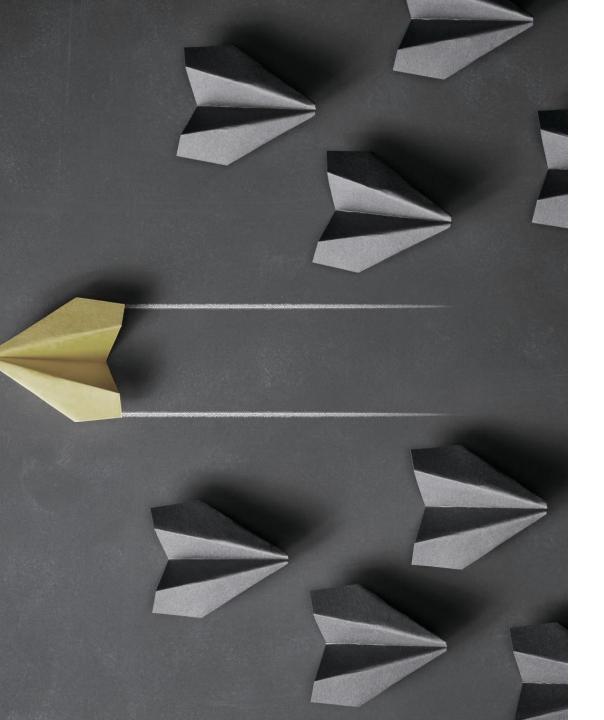
- Survey design
- Statistical analysis of results
- Text analysis



# Why Tableau?

- Free for students and non-commercial research
  - https://www.tableau.com/community/academic
- Easy to use, drag & drop
- Powerful, many options
- Tableau Prep: Great tool to reorganize survey data.

\* How many have used Tableau before?



# Why NOT Tableau?

- Expensive
- Does not support advanced statistics
- One more thing to learn

### Alternatives:

Visualization: PowerBI, Qlik, Google Data Studio,

Flourish, DataWrapper

Other: Excel, SPSS, STATA, R

## **Tableau Versions**

### **Creating Visualizations**

- Tableau desktop
- Tableau cloud
- Tableau public \*

Viewing Visualizations

Tableau reader \*

### Al Products

- Tableau pulse
- Tableau Al

**Data Wrangling** 

Tableau prep

### Server

Tableau server



# Data



- 80-90% of a visualization project is working with the data
- Tableau Desktop is designed to work with data tables/spreadsheets
- Each column needs to be its own field
- Each row needs to be its own record

### Crosstab Data (you don't want it shaped like this):

Net Income (millions of dollars)			
Company	2010	2009	2008
Citi Group	10602	-1606	-27684
General Electric	11644	11025	17410
Siemens AG	5554	3650	8504
Koninklijke Philips Electronic	1948	608	-262

While crosstabs make sense to people, it makes our software's head hurt because each row contains three pieces of data — in this case the company's net income in 2010, 2009 and 2008. Tableau feels much more comfortable when data is in a normalized format, where each row contains only one net income figure.

### Normalized Data (you want your data shaped this way):

Company	Year	Net Income (\$millions)
Citi Group	2010	10602
Citi Group	2009	-1606
Citi Group	2008	-27684
General Electric	2010	11644
General Electric	2009	11025
General Electric	2008	17410
Siemens AG	2010	5554
Siemens AG	2009	3650
Siemens AG	2008	8504
Koninklijke Philips Electronic	2010	1948
Koninklijke Philips Electronic	2009	608
Koninklijke Philips Electronic	2008	-262

# Example

- Output from Qualtrics survey
- Wrangled version ready for tableau

Q1 RecordedD Single ate choice	Q2 Multiple choice	Q3 Q4 Dropdown Cer list d	tifieQ5 Random	Q6 Text entry Q7 I	Multi line text	Q8 Form Q8 For	m 2 Q8 Form field_3	Q8 Form		k Rank		Q10 Q10 nk Matrix Matrix ler_ table_ table_ 1 2	x Matrix Q11		.1 Side by	Side by Sid	le bySide by le#1side#1		bySide byS	ide bySide	bySide by: #2 side#2	Side by S side#2 s		ySide byS	ide bySide de#2 side	e byQ13 e#2 End of
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18:44 useful	from scratch	agree old	questions	~2B Boy	howdy!	Imma Fakir	.ca	895	5	4 1	. 2	3ee ee	ee	3 1	5t	t t	t	t t	t t	Yes	No s	sure a	tion Yes	No si	ure atio	n Yes
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19:05 useful		agree old			ti line question.	Bill Loni	bill.loni@ucalgary.c					ee ee	ee	5 5	5 easy		,	easy t	easy t	iiiicui	sure '	Yes		No	Yes	Yes
	To explore the different features and functionality of the survey editor tool,To see if Qualtrics provides											Neithe r agre				Neithe reasy Sor	me	Neith Some reas							Nee	ad
	the features I need to build the survey I have				om Incum	Homer Simps	homer.simpson@u	ca 4037119 111	2	1 4	5	Some nor what disage 3agree ee	Some	1 1	what	nor wha	at Very	what nor difficul diffic	what V			Not sure		Yes Y	mor info	re orm
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2:03 useful		agree old			dback	Benny Bear	gary.ca	579	5	2 1	. 3	4agree y agre		3 3	4 easy		t			easy						No

# Example

Please rank the following question types in order of usefulness, where 1 represents "most useful" and 5 represents "least useful."

Single-answer multiple choice questions

Multiple-answer multiple choice questions

Single-line text entry questions

Essay box text entry questions

4

Rank order questions

5

Q9 Rank order_1	Q9 Rank order_2	Q9 Rank order_3	Q9 Rank order_4	Q9 Rank order_5
5	4	1	2	3
5	2	1	4	3
2	1	4	5	3
5	2	1	3	4

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
I can build the kind of questions necessary to collect the feedback I need using Qualtrics	0	0	0	0	0
Qualtrics provides a flexible survey tool that can be configured to meet my needs	0	0	0	0	0
I can use a variety of question types to accomplish my research goals	0	0	0	0	0

010 Matrix table 1	Q10 Matrix table_2	010 Matrix table 3
Q10 Matrix table_1	Q10 Matrix table_2	Neither agree nor
Strongly disagree	Somewhat disagree	disagree
Strongly agree	Strongly agree	Somewhat agree
Neither agree nor disagree	Neither agree nor disagree	Neither agree nor disagree
	Neither agree nor	
Somewhat agree	disagree	Somewhat agree
Somewhat agree	Strongly agree	Somewhat agree

# Tableau Prep

Reorganizes data through a series of operations

- Union, Aggregation, Pivot/Unpivot, Filter, Change Values
- Flow chart

See your data

- Highlights missing/exceptional values
- Shows extent of all values

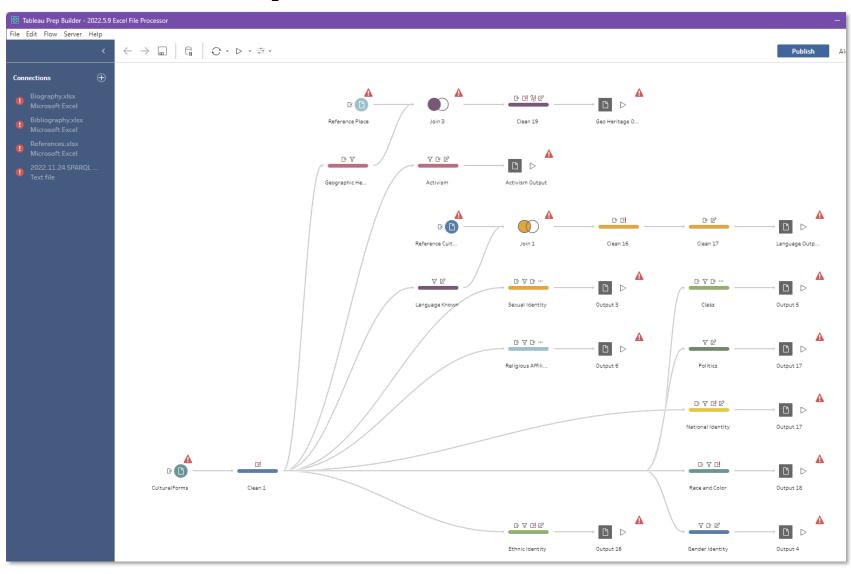
Records all operations

- Useful for showing provenance
- Can be repeated with on new/updated data

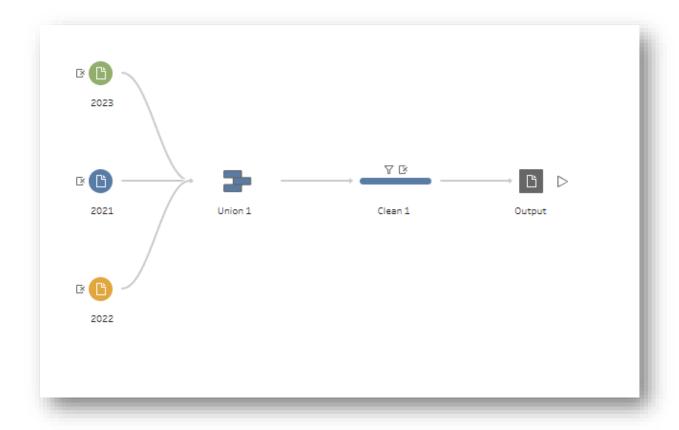
Join / Split data tables

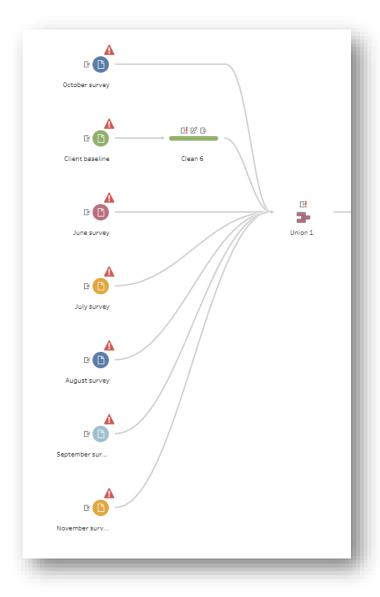
Merging datasets

# **Tableau Prep**



# Union

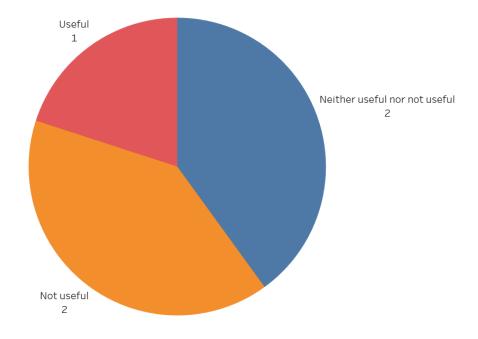


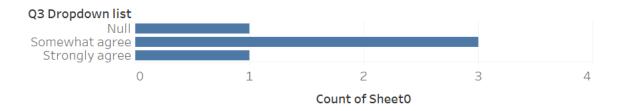


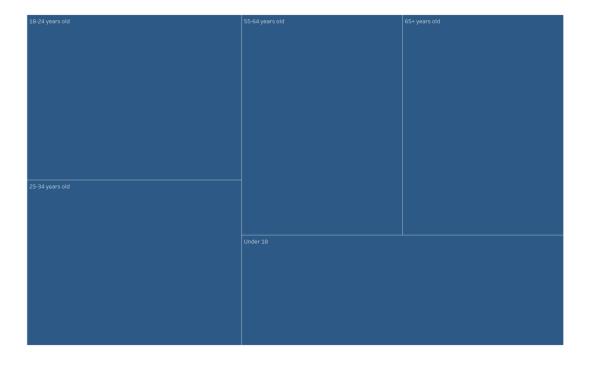
# Single Choice Example

Q1 Single Q3 RecordedD Dro	ropdown Certi	ie Q5 Random	Q6 Text	Q7 Multi line text		Q8 Form	1 Q8 Form field_3	Q8 Form	Q9 Rank order	Q9 Rank order		Q9 Rank r_ orde				Q11 Q1 Slider_Sli	Q12 Q12 Q1 11 Side bySide bySid ider_side#1side#1sid	le bySide bySi	12 Q12 ide bySide de#1side				12 Q12 ide bySide ide#2 side		e bySide	bySide I	
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19:05 not useful agi	ree old	questions		Multi line question.	Bill	Loni	bill.loni@ucalgary.e		-					ee ee ee	5	5	5easy t ea	•	asy t	easy			ure Yes		No		Yes Yes
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useful nor	55-6	4 Dropdown list												Some Some			Some no	r what Ve	ery wha		Some						
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https://brosz.ca/slides/survey/ Demo\_Survey.csv

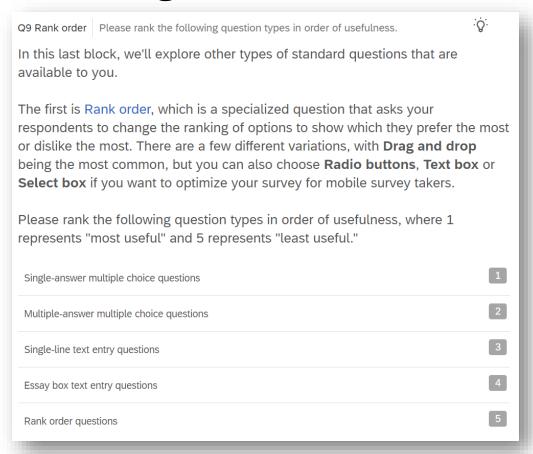






# **Unpivot Example**

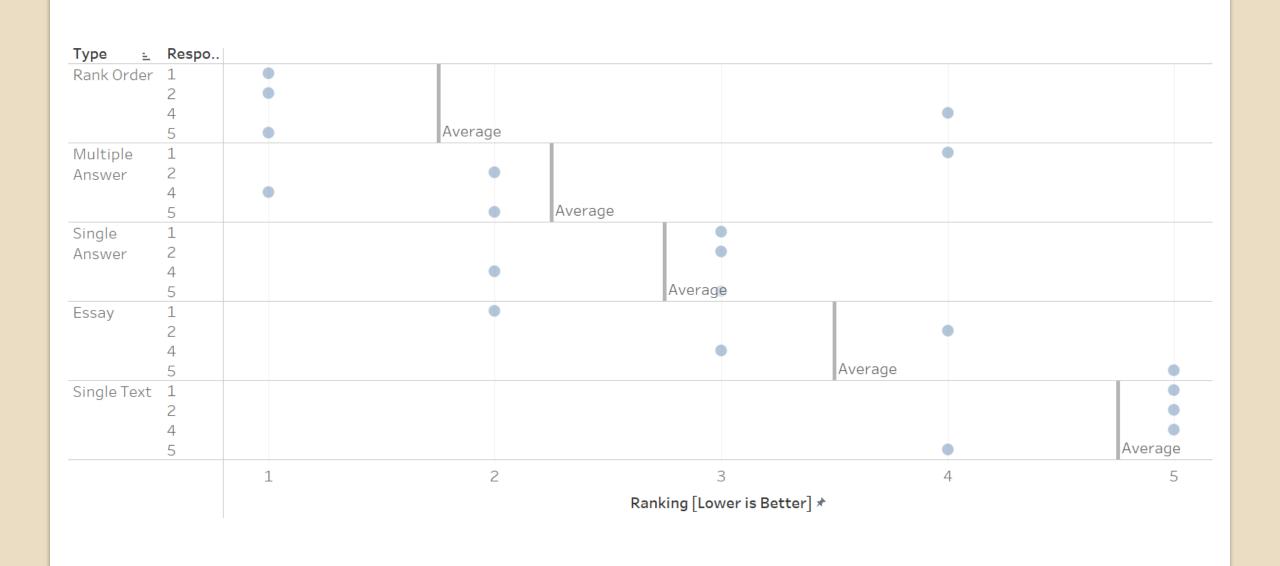
### Ranking Order



-		Q9 Rank order_3		Q9 Rank	
5	5	4	1	2	3
5	5	2	1	4	3
2	2	1	4	5	3
5	5	2	1	3	4



https://brosz.ca/slides/survey/
2 Transformed Ranking Output.csv



# **Multiple Choice**

Why did you choose to take the question tour? Please select all that apply.

To learn about different question types and how to use them

To practice building and editing a survey without starting from scratch

To see best practices in survey construction and design

To see if Qualtrics provides the features
I need to build the survey I have
planned

To explore the different features and functionality of the survey editor tool

None of the above (this answer is "exclusive" which means you can't choose it with any other option - it can be set using the response menu that becomes available when you click into the answer to make edits)

### Q2 Multiple choice

To see best practices in survey construction and design, To practice building and editing a survey without starting from scratch

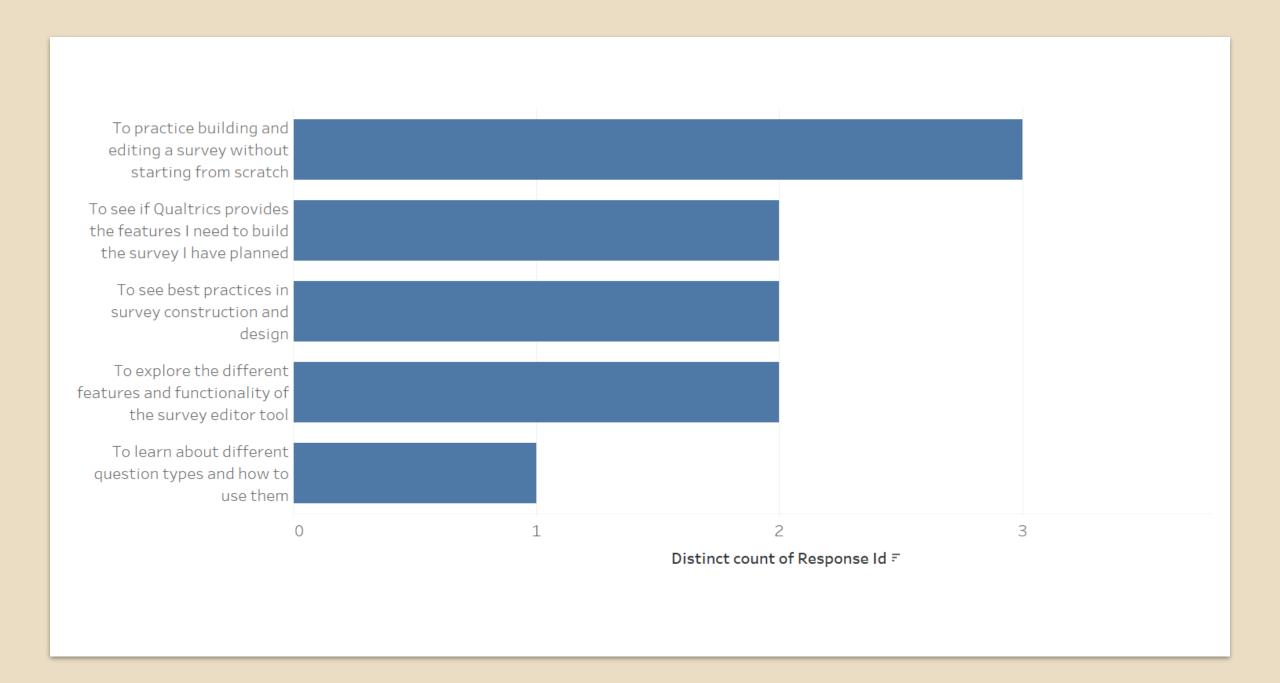
To practice building and editing a survey without starting from scratch

To explore the different features and functionality of the survey editor tool, To see if Qualtrics provides the features I need to build the survey I have planned

To learn about different question types and how to use them,To see best practices in survey construction and design,To explore the different features and functionality of the survey editor tool,To practice building and editing a survey without starting from scratch,To see if Qualtrics provides the features I need to build the survey I have planned



https://brosz.ca/slides/survey/
3 Transformed Multiple Choice Output.csv



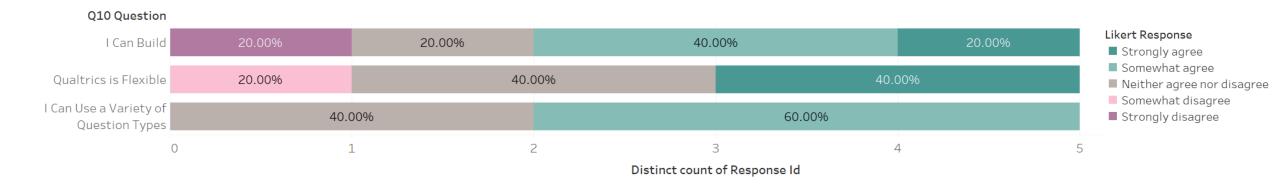
# **Likert Scale Questions**

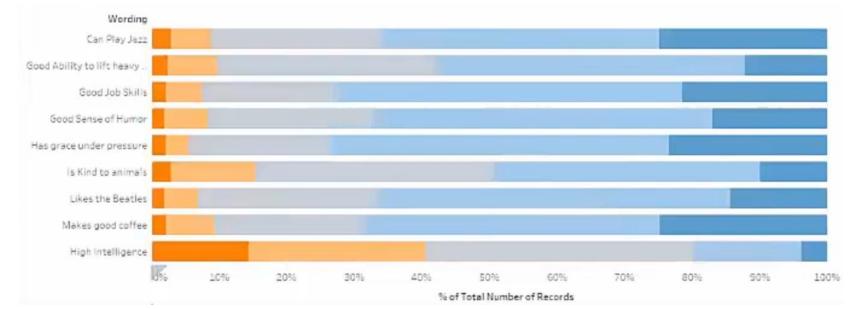
	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
I can build the kind of questions necessary to collect the feedback I need using Qualtrics	0	0	0	0	0
Qualtrics provides a flexible survey tool that can be configured to meet my needs	0	0	0	0	0
I can use a variety of question types to accomplish my research goals	0	0	0	0	0

Q10 Matrix table_1	Q10 Matrix table_2	Q10 Matrix table_3
Strongly disagree	Somewhat disagree	Neither agree nor disagree
Strongly agree	Strongly agree	Somewhat agree
Neither agree nor disagree	Neither agree nor disagree	Neither agree nor disagree
Somewhat agree	Neither agree nor disagree	Somewhat agree
Somewhat agree	Strongly agree	Somewhat agree

https://brosz.ca/slides/survey/
4 Transformed Likert Output.csv

### Stacked Bar Chart





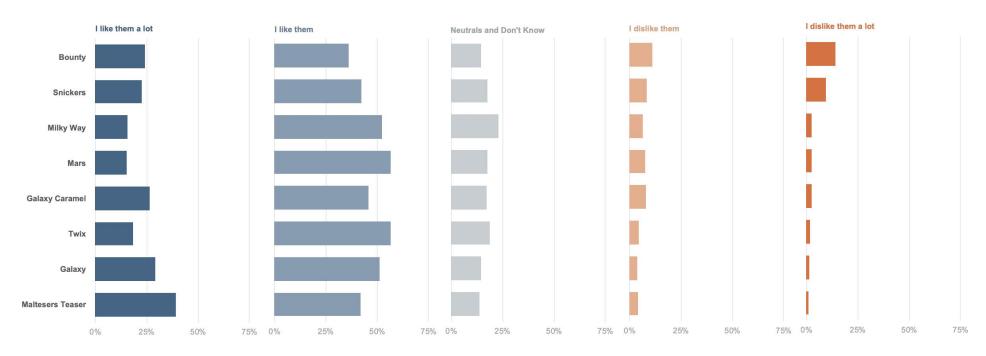
### Downsides

- No common baselines for comparison
- Can be hard to determine whether there is more support for or against

### Small Multiple Bar Charts

### Everyone likes chocolates, but Bounty and Snickers get the most extreme opinions

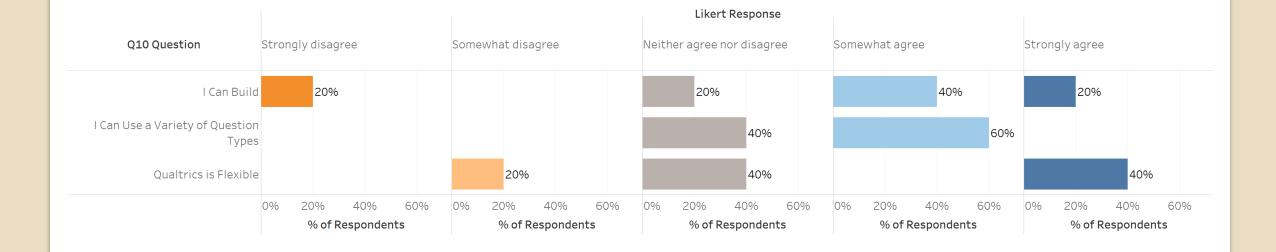
Replies to the question, Which one, if any, of the following best describes how much you like or dislike each of the following chocolates?, from a YouGov survey asked of 1855 adults in Great Britain who have eaten Celebrations chocolates before.



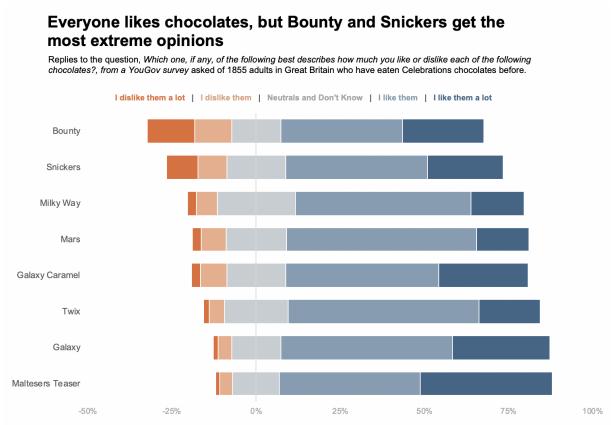
From https://daydreamingnumbers.com/blog/4-ways-to-visualize-likert-scales/

### Downsides:

- Loss of part-to-whole relationship
- Hard to group together "agrees" in comparison to both "disagree" columns
- Takes up more space



### **Diverging Bar Chart**

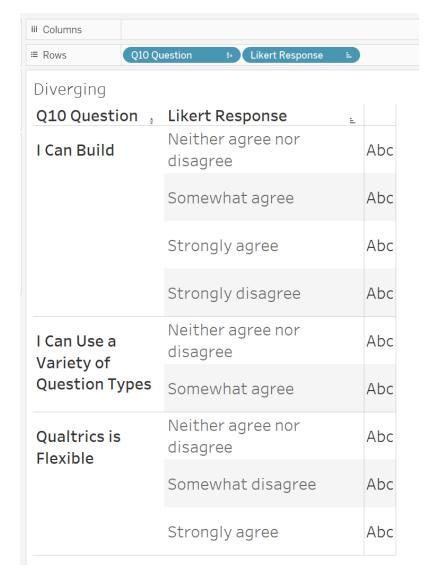


From https://daydreamingnumbers.com/blog/4-ways-to-visualize-likert-scales/

### Downsides:

- Can be hard to read if neutral values vary greatly from topic to topic
- Does it make sense to split neutral values between likes and dislikes?
- Harder to create in Tableau

# **Starting Point**

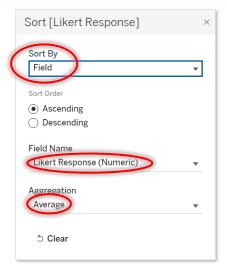




Based on https://willmasse.com/tableau-diverging-stacked-bar-chart

# New Field: Likert Response (Numeric)

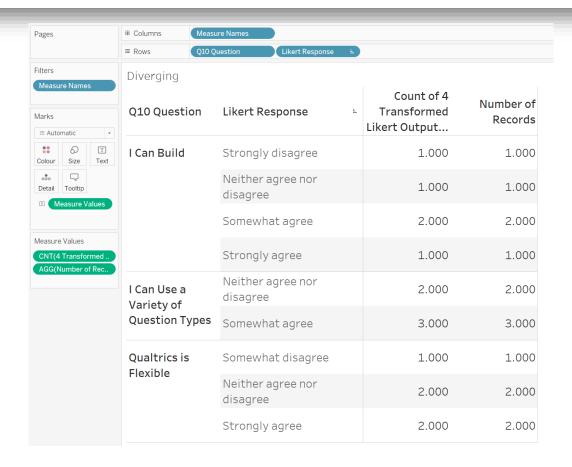
```
CASE [Likert Response]
WHEN "Strongly agree" THEN 5
WHEN "Somewhat agree" THEN 4
WHEN "Neither agree nor disagree" THEN 3
WHEN "Somewhat disagree" THEN 2
WHEN "Strongly disagree" THEN 1
END
```





# New Field: Number of Records

COUNT ([Likert Response (Numeric)])



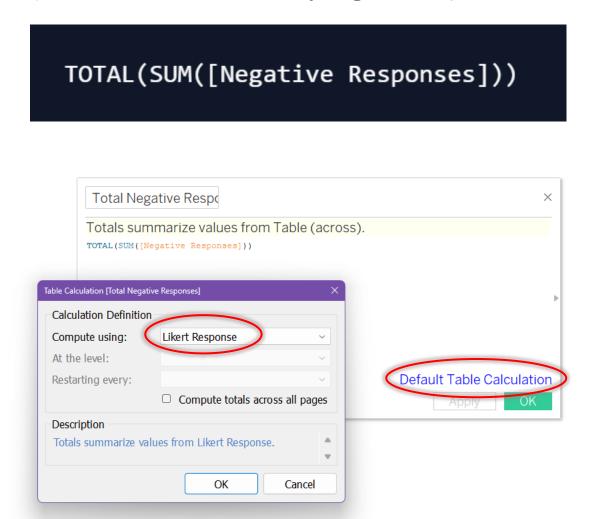
# **New Field: Negative Responses**

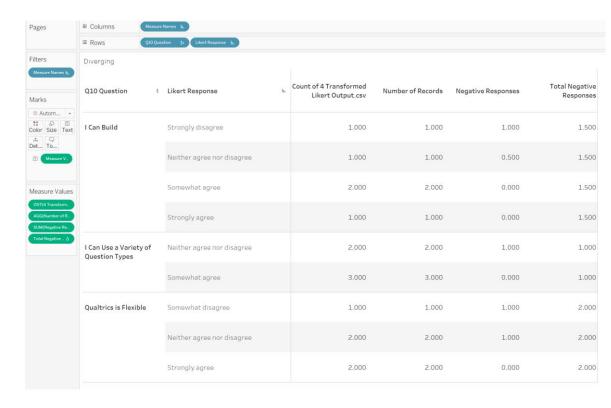
(This will help us determine how far to the left of the central axis we need to position the bar)

IF [Likert Response (Numeric)] < 3 THEN 1</pre> ELSEIF [Likert Response (Numeric)] = 3 THEN 0.5 ELSE 0 iii Columns ≡ Rows END Diverging Count of 4 Transformed Number of Records Q10 Question Likert Response Negative Responses Likert Output.csv I Can Build Strongly disagree 1.000 1.000 1.000 Det... To... Neither agree nor disagree 1.000 1.000 0.500 2.000 2.000 0.000 Somewhat agree Measure Values 1.000 1.000 0.000 Strongly agree I Can Use a Variety of Neither agree nor disagree 2.000 2.000 1.000 Question Types 3.000 3.000 0.000 Somewhat agree **Oualtrics** is Flexible Somewhat disagree 1.000 1.000 1.000 Neither agree nor disagree 2.000 2.000 1.000 2.000 2.000 0.000 Strongly agree

# **New Field: Total Negative Responses**

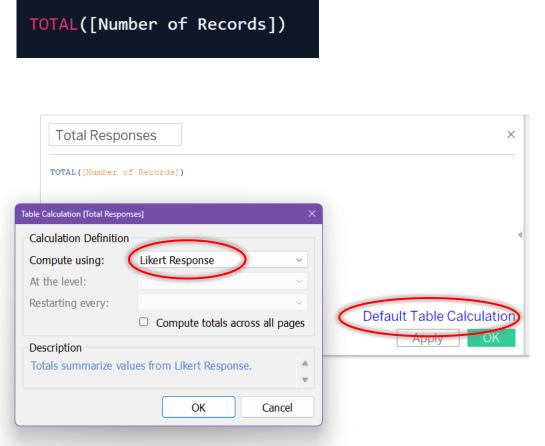
(We need to know how many negative responses we have, this will help making the axis)

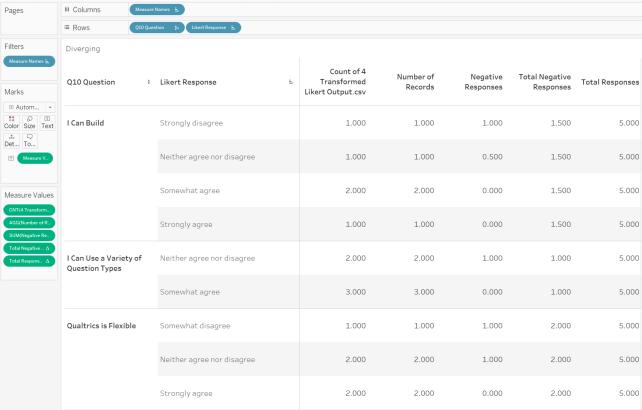




# **New Field: Total Responses**

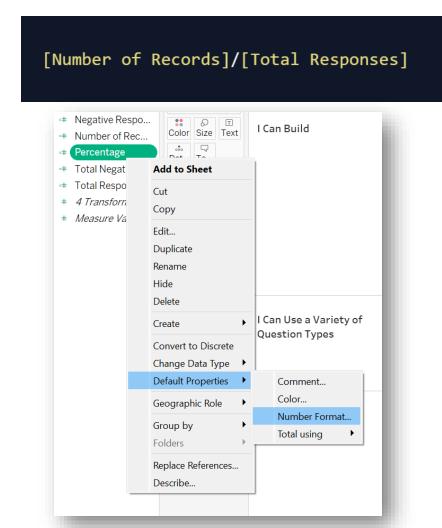
(This will tell us how long our bar should be)

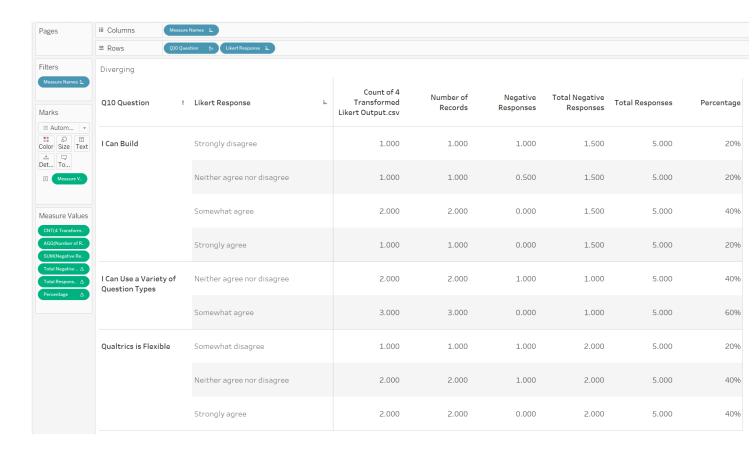




# New Field: Percentage

(Percentage labels)

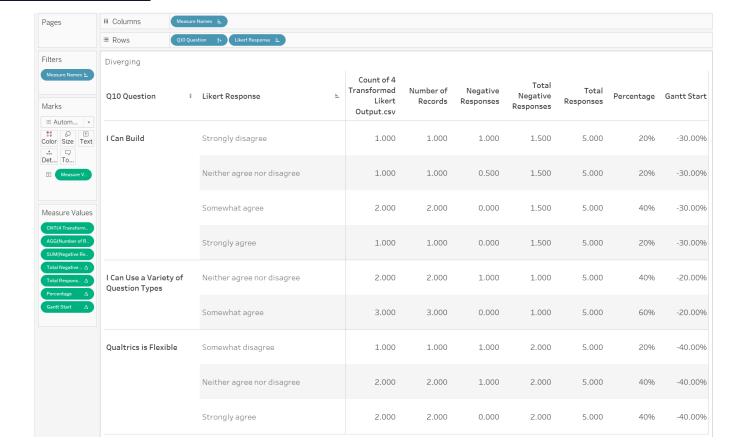




# **New Field: Gantt Start**

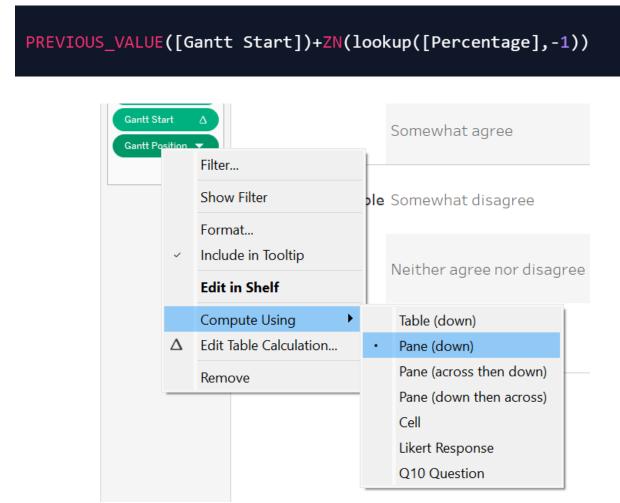
(Calculate the horizontal position our bar will start at)

-[Total Negative Responses]/[Total Responses]



# **New Field: Gantt Position**

(Calculate the horizontal position each sub-bar will start at)



Pages	iii Columns	Measure Names 🚊								
	■ Rows	Q10 Question 🚱 Likert Response 🕒								
Filters	Diverging									
Measure Names ±	Q10 Question 2	Likert Response ==	Count of 4 Transformed Likert Output.csv	Number of Records	Negative Responses	Total Negative Responses	Total Responses	Percentage	Gantt Start	Gantt Position along Pane (Down)
Ocolor Size Text	I Can Build	Strongly disagree	1.000	1.000	1.000	1.500	5.000	20%	-30.00%	-30.00%
Det To  Measure V		Neither agree nor disagree	1.000	1.000	0.500	1.500	5.000	20%	-30.00%	-10.00%
Measure Values		Somewhat agree	2.000	2.000	0.000	1.500	5.000	4096	-30.00%	10.00%
CNT(4 Transform  AGG(Number of R  SUM(Negative Re		Strongly agree	1.000	1.000	0.000	1.500	5.000	20%	-30.00%	50.00%
Total Negative △  Total Respons △  Percentage △	I Can Use a Variety of Question Types	Neither agree nor disagree	2.000	2.000	1.000	1.000	5.000	4096	-20.00%	-20.00%
Gantt Start △ Gantt Position △		Somewhat agree	3.000	3.000	0.000	1.000	5.000	60%	-20.00%	20.00%
	Qualtrics is Flexible	Somewhat disagree	1.000	1.000	1.000	2.000	5.000	20%	-40.00%	-40.00%
		Neither agree nor disagree	2.000	2.000	1.000	2.000	5.000	4096	-40.00%	-20.00%
		Strongly agree	2.000	2.000	0.000	2.000	5.000	40%	-40.00%	20.00%

# **Build the Chart**



Rows: Q10 Question

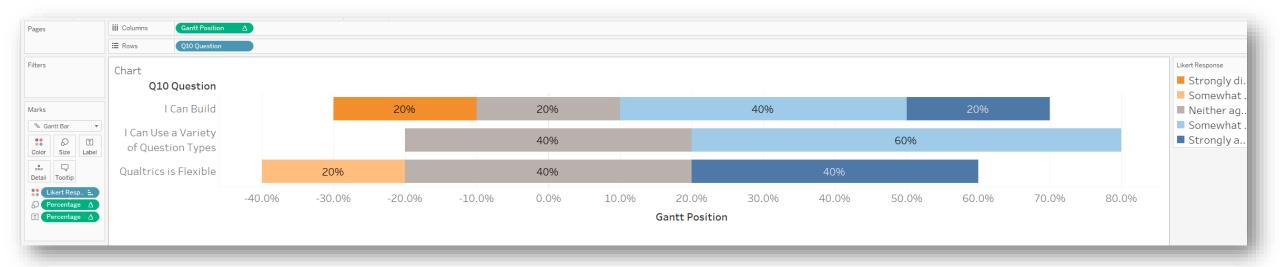
### Columns: Gantt Position

• Compute Using: Likert Response

### Color: Likert Responses

• Sort by Field, Response (Numeric), Average

Size & Label: Percentage



### Resources





воок

Data modeling with tableau: a practical guide to building data models using tableau prep and tableau desktop

Munroe, Kirk, author. 2022: 1st ed.

Ø Online access ☑ >



BOOK

Data storytelling and visualization with Tableau: a hands-on approach

Joshi, Prachi, author. 2023

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https://www.tableau.com/learn/whitepapers/visualizing-survey-data



Steve Wexler: Visualizing Survey Data 2.0 (2016) Tableau Conference.

https://www.youtube.com/watch?v=nmr\_-1aL1T4

Steve Wexler: What's New in Survey Data (2018) Tableau Conference.

https://www.youtube.com/watch?v=ORyAZTmQ4nk



### VISUALIZING SURVEY DATA



SLIDES: HTTPS://brosz.ca/slides/ survey

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